

PLAIN LANGUAGE SUMMARY OF COMMUNITY MEMORIAL HOSPITAL HEALTH FINANCIAL ASSISTANCE POLICY

Community Memorial Hospital ("CMH") offers financial assistance to many people who have health care needs and are not able to pay for care. Community Memorial Hospital does not want a person's ability to pay their bill to stop them from getting care. This is a summary of the Community Memorial Hospital Financial Assistance Policy (FAP).

Availability of Financial Assistance

You may be able to get financial assistance if you are not able to pay your health care bill. Community Memorial Hospital gives financial assistance for required medical services. Optional services, such as cosmetics, will not receive financial assistance.

Eligibility Requirements

Total income of the people living in the home is used to determine if you will get assistance. If this income is below 200% of the Federal Poverty Level (FPL), you will not have to pay your hospital bill. Incomes between 200 and 600% of the FPL guidelines will not pay more than the amounts generally billed to individuals who have insurance, and may be eligible for additional discounts. If you have a lot of assets, you may not get financial assistance. Please refer to Community Memorial Hospital's full financial assistance policy for a complete explanation and details.

Where to Find Information

There are many ways to find information about the FAP application process, or get copies of the FAP application form. To apply for financial assistance you may:

- Download the information online at <u>www.cmhsumner.org</u> and click on the Financial Assistance link on the left.
- Request the information in writing by mail to: Dawn Everding, Community Memorial Hospital, P.O. Box 148, Sumner, IA 50674 or by visiting the Financial Counseling office.
- Request the information by calling the Community Memorial Hospital Financial Counseling Office at (563) 578-2158.

Availability of Translations

The Financial Assistance policy, application form, and the plain language summary can be offered in the English and Spanish. It can also be offered in large print. Community Memorial Hospital may elect to use translation aids, translation guides, or use a qualified bilingual interpreter by request. For information about translation of Community Memorial Hospital's Financial Assistance forms, please go to the Hospital Financial Counseling office or call a representative at (563) 578-2158.

How to Apply

You will need to fill out a financial assistance form. The completed form and requested documents will need to be sent to Community Memorial Hospital for review. If you need help with the form, you may contact the Community Memorial Hospital Financial Counseling Office at (563) 578-2158. When done, the application and requested documents should be mailed to: Dawn Everding, Community Memorial Hospital, P.O. Box 148, Sumner, IA 50674.